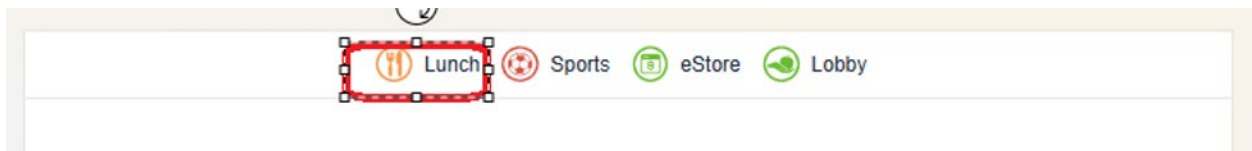


How do families customize their balance notification settings?

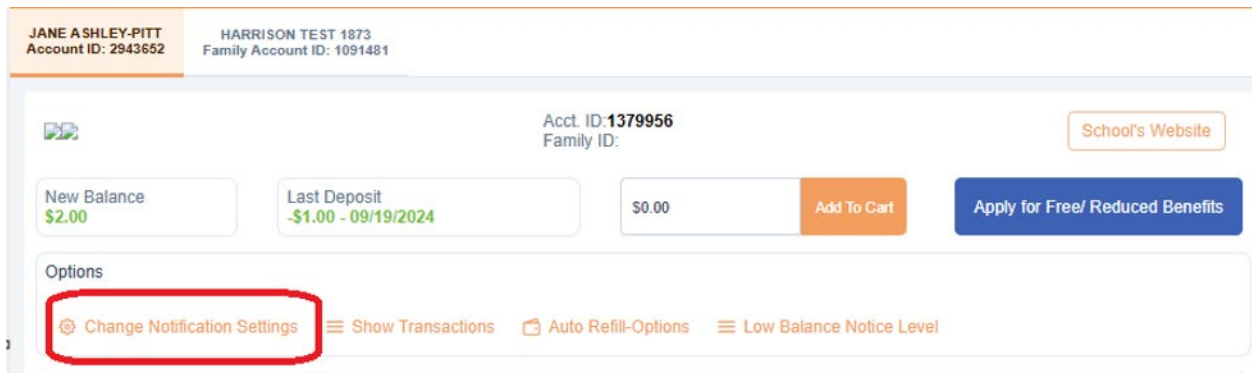
This article will explain how families can customize their balance notification (SMS, voice, email) settings.

Note: Families can have the option to customize their balance notification settings. Schools must enable this option.

Family contacts can customize their balance notification settings by logging to the EduTrak Connect Family Site. Click on the Lunch icon.



Click on Change Notification Settings.



Check the Enable Balance Override button and enter the low balance level amount. Be sure to save your notification settings.



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Notification Settings Family Account #1379956

Enable balance override ☒ Check this box to enable custom account balance notification.

Low balance level \$25.00

All users on this account will receive an email notification when the balance reaches or falls below the set amount. If the school sets a higher threshold, that value will take precedence.

Set your preferred dollar amount, and you'll receive an email when the balance reaches or falls below it.

- The settings apply to all members of this account.
- Your school may also send notifications based on its own thresholds.

If you receive notifications or disable them, click here and update your settings on the right side of the page.

Save changes

NOTE: Families can only change their low balance level to something higher than the school has set, to get their notices more often.